

## Additional Service Price List

<b>Expedited Fault Repair, Access and Broadband Products</b>	
<b>Remote Fault Repair</b>	
Weekdays 8 am – 6 pm	€ 250
Saturdays 8 am - 2 pm	€ 750
<b>On-Site Fault Repair</b>	
Weekdays 8 am – 6 pm	€ 250
Saturdays 8 am - 2 pm	€ 750

<b>Carrier Service Online (ECSO) - portal Custom Work</b>	
Single ECSO portal task	€ 25 /each
Bulk changes as a separate order	€ 98 /hour
<b>Billing based on actual time, minimum charge of 2 hours.</b>	

<b>Billing</b>	
Report	€ 50 /each
Expert work	€ 98 /hour
<b>Billing based on actual time, minimum charge of 2 hours.</b>	

<b>Billing &amp; collection fees</b>	
Late payment fee (standard compensation)	€ 40
Payment agreement or its modification	€ 9,90
Account statement	€ 25
<b>The late payment interest is in accordance with the interest act. These prices apply to the billing and collection fees for Elisa's operator products.</b>	

Expert services	
Expert analysis work	€ 98
Expert onboarding support	€ 98
Advanced expert analysis tasks	€ 168 /hour
Technical consulting and solution consulting	€ 198 /hour
Architectural work and advanced technical consulting	€ 249 /hour
<b>Billing based on actual time, minimum charge of 2 hours.</b>	

Other One-Time Fees	
Documentation changes	€ 50 /connection
Contract reports	€ 50 /each
Additional engineer visit Billing based on actual time, minimum charge of 2 hours	€ 98 /hour
Change to connection features without an on-site technician	€ 210

All prices in this price list are exclusive of tax. VAT and any other taxes and other payments stipulated by the authorities will be added to the prices shown here.